

Issued: 7-24-09

Pending

Effective: 9-10-09

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1] (Cont'd)

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] This page also cancels the following page: Page 113, Release 1.

(N)

(M) Material moved to 105.7.1.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1] (Cont'd)

H. Client Main Listing (CML)

(T)

1. Description

Customers-of-record who resell/share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their patrons and/or clients.

2. Terms and Conditions

- a. The customer-of-record is responsible for the negotiation of the listing.
- b. The charge for CML will be billed to the customer-of-record.
- c. Additional listings or miscellaneous listings for Resale/Sharing Service are furnished subject to the terms, conditions, rates and charges specified in this section.

J. "No Solicitation" Listing

1. Description

A "No Solicitation" listing, available to residence customers, contains a symbol which is displayed in the alphabetical white page directory that will alert callers that the listed customer does not wish to receive telephone calls or mail designed for solicitation purposes. The "No Solicitation" symbol cannot, however, guarantee that a customer will not receive solicitation calls or mail.

2. Terms and Conditions

- a. The "No Solicitation" symbol will appear in the telephone directory before the customer's listed telephone number and will be defined in the Customer Guide pages of the directory.
- b. The "No Solicitation" symbol will not appear on Directory Assistance records. A "No Solicitation" listing will be marked on lists made available to directory publishers and the listing will be excluded from lists sold for solicitation purposes.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7.1 LISTING SERVICES[1]

H.2. (Cont'd)

(T)

- c. A "No Solicitation" listing is available to residence customers prior to the close of the alphabetical white page directory. A monthly rate will apply at the time service is established. Where the listing appears in the current directory, monthly rates to the end of that directory period will be charged, except that charges will cease at the time the contract for the main service is terminated.
- d. Customers who subscribe to the "No Solicitation" listing release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customers or by any other persons, causes or claimed to have been caused directly or indirectly by this offering.

I. Residence Internet Listings

(T)

- E-Mail Address Listing

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: `userid@qwest.com`.

- Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: `http://www.qwest.com`.

- E-Mail/URL Address Listing Package

Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

J. Rates and Charges

(T)

1. The monthly rate for nonlisted listings applies separately for each listing which normally would be published in the alphabetical directory but which, at the customer's request, is furnished on a nonlisted basis.
2. Additional listings may be provided to public agencies at no charge where, in the opinion of the Company, directory service to the public will be improved.

[1] A Basket 2 Service. See Preface Page 1, preceding.

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5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

J. Rates and Charges (Cont'd)

| | USOC | MAXIMUM MONTHLY RATE | CURRENT MONTHLY RATE |
|----------------------------------|-------|----------------------------|----------------------------|
| • Additional Listings, each | | | |
| - Business[2] | CLT | \$7.50 | \$4.75 |
| - Residence[2] | RLT | 3.75 | 1.85 |
| • Alpha Listing, each | | | |
| - Business | RNCAF | 7.50 | 4.75 |
| - Residence | RNCAF | 3.75 | 1.85 |
| • Client Main Listing, each | | | |
| - Business | LBS | 7.50 | 4.75 |
| - Residence | LRS | 3.75 | 1.85 |
| • E-Mail Address Listing, each | | | |
| - Residence | EM6 | 3.75 | 1.85 |
| • URL Address Listing, each | | | |
| - Residence | NL1 | 3.75 | 1.85 |
| • Listing Packages | | | |
| E-Mail/URL Address Listing, each | | | |
| - Residence | L9GEU | 6.75 | 2.80 |
| • Foreign Listings, each | | | |
| - Business[2] | FAL | — | [3] |
| - Residence[2] | FAL | — | [3] |
| • Informational Listings, each | | | |
| - Residence | XLL | \$3.75 | 1.85 |

(T)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) will be waived for customers in Area Code 520 who subscribe to *MARKET EXPANSION LINE* Service, as specified in 5.4.4.B.7.c., preceding.

[3] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the FAL be in another State, then that State's CLT or RLT rate apply.

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5.7.1 LISTING SERVICES[1]

J. Rates and Charges (Cont'd)

| | USOC | MAXIMUM MONTHLY RATE | CURRENT MONTHLY RATE |
|--|------|----------------------------|----------------------------|
| • Each Listing changed to Nonpublished Service - Business[2] | NPU | \$4.65 | \$2.35 |
| • Each Listing changed to Nonlisted Service - Business[2] | NLT | 3.60 | 1.85 |
| • WATS Listings, each - Business | SZS | 7.50 | 4.75 |
| • Telephone Answering Service Bureau Patron Line Listing, each | 9FK | 18.60 | 6.20 |
| • "No Solicitation" Listing - Residence | NSW | 0.75 | 0.25 |

(T)

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished and Nonlisted Service.

[3] Same rates and charges as (CLT).

(M) Material moved to 105.7.1.

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES[1]

A. Definitions

1. Business Internet Listings

a. E-Mail Address Listing

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

b. Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

c. E-mail/URL Address Listing Package

Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

2. Mobile Radio Patron Directory Listings

(T)(M)

a. Terms and Conditions

(1). The Radio Common Carrier (RCC) may request directory listings for its mobile radio patrons in the Company's directory in accordance with the following provisions: (T)

(a) The Company will accept requests for listings only from the RCC, and such listings will be billed only to the RCC. (T)

(b) Listings for mobile radio service and mobile unit numbers will be accepted by the Company for mobile customers only. (T)

(c) There is no initial contract period where the listing does not appear in the Company directory. Where listings appear in the directory the initial contract period is coextensive with the directory period except the contract may be terminated where: (1) the contract for the connecting circuit is terminated; or (2) the listed patron terminates service with the RCC. (T)

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

(M) Material moved from 5.7.1.

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES[1]

A.2.a. (Cont'd)

(2) Manual Connection

(a) The RCC may subscribe for a Mobile Radio Service Listing (L96) on its connecting circuit number for those patrons who require such listings. The RCC may also subscribe for a Mobile Unit Number Listing (LMS), in addition to the Mobile Radio Service Listing, indicating the mobile unit number.

(b) The Mobile Radio Service Listing must bear the same telephone number as the RCC's connecting circuit, but may show the address of the patron or the address of the connecting circuit, as requested.

(3) Dial Connection

(a) Outpulsing Arrangement

The RCC may subscribe for a Mobile Unit Number Listing (LMS) for those patrons who require such listings. This listing must be the telephone number assigned by the RCC to the patron.

(b) End-to-End Arrangement

- The RCC may subscribe for a Mobile Radio Service Listing (L96) on its connecting circuit number of those patrons who require such listings. The RCC may also subscribe for a Mobile Unit Number Listing (LMS), in addition to the Mobile Radio Service Listing, indicating the mobile unit number.

- The Mobile Radio Service Listing must bear the same telephone number as the RCC's connecting circuit, but may show the address of the patron or the address of the connecting circuit, as requested.

(c) Line-Per-Terminal Arrangement

The RCC may request a Mobile Unit Number Listing (LMS) for those patrons who require such listings. This listing must be the telephone number assigned by the RCC to the patron. One listing, termed the primary listing, is provided without charge in the directory of the primary serving exchange.

[1] A Basket 2 Service. See Preface Page 1, preceding.

(M) Material moved from 5.7.1.

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES[1] (Cont'd)

(T)(M)

B. Rates and Charges

| | USOC | MAXIMUM MONTHLY RATE | CURRENT MONTHLY RATE | |
|---|-------|----------------------------|----------------------------|--------|
| • E-mail Address Listing, each - Business | EM6 | \$ 9.00 | \$3.00 | |
| • URL Address Listing, each - Business | NL1 | 9.00 | 3.00 | |
| • Listing Packages E-mail/URL Address Listing, each - Business | L9GEU | 15.00 | 5.00 | (M) |
| • Mobile Radio Listing, each | L96 | [2] | [2] | (T-M1) |
| • Mobile Unit Number Listing, each | LMS | [2] | [2] | (T-M1) |

[1] A Basket 2 Service. See Preface Page 1, preceding.

(N)

[2] Same rates and charges as (CLT) in 5.7.1.

(C-M1)

(M) Material moved from Page 42.

(M1) Material moved from 5.7.1.