

Qwest Corporation d/b/a CenturyLink QC
Price Schedule No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Issued: 9-25-17

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

Base Rate

The monthly rate that applies for a specific grade and class of exchange service located within a base rate area.

Base Rate Area

That portion or portions of an exchange within which specified classes and grades of basic exchange service are furnished at a charge that does not vary with the distance from the CO.

Billable Premises Work

All work requested by the customer and done by the Company on the customer's premises except to establish or reestablish network access through the Network Interface, so long as the Network Interface is located in the normal location.

Building

See "Same Building."

Central Office (CO)

The inside plant of the Company as an operating unit, including the switch or remote switching terminal or module, or other central offices within the same or at other local exchange areas providing telecommunications services to the general public for terminating and interconnecting lines and trunks, for both local and long distance.

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Central Office Connecting Facilities

A facility furnished to an Other Common Carrier by the Company between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

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2.1 DEFINITION OF TERMS (Cont'd)

Central Office District

The territory served by a CO or group of CO's, any one of which may serve any part of a district.

Central Office Line

See "Exchange Access Line".

Class of Service

A subgrouping of customers for the purpose of rate distinctions, such as nature of use (business or residence) or type of rate (flat or measured).

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Code Ringing

The method of signaling stations on a party line whereby the bells of all or part of the stations on the circuit are rung whenever one station is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

Company

Means "telecommunications company" as defined in Wyoming Statute § 37-15-103(a)(xi).

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Continuous Property

Continuous property is defined as the land, including any building or buildings thereon, occupied or used in the conduct of one establishment or business, throughout which there is general access without the necessity of crossing land used publicly or privately by others.

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2.1 DEFINITION OF TERMS (Cont'd)

Cost

Wherever the words cost or actual cost are used, they are intended to cover the actual cost of material, labor, and incidentals, plus a charge for administration.

Customer

Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency or other legal entity which has applied for, been accepted and is currently receiving telecommunications service. This definition does not apply to those telecommunications services provided pursuant to an interconnection and/or wholesale agreement.

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Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's service is located.

Exchange

A geographical unit, established by the Company, for the administration of telecommunication services in a specified area.

Exchange Access Line

All of the Company's CO equipment and outside plant facilities that are needed to connect the serving CO up to and including the Company provided Network Interface or equivalent.

Exchange Access Line Type

- Individual main telephone service.

Exchange Service

The service of furnishing equipment and facilities for telephone communications within a designated area.

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2.1 DEFINITION OF TERMS (Cont'd)

Individual Line

An exchange access line designed for the connection of one main station.

Local Exchange Service

The furnishing of telecommunication services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunications network for long distance calling.

Local Service Area or Extended Local Service Area

The geographic area approved by the Commission as a community of interest in which customers may make calls without payment of a toll charge. The local calling area may include other local exchange areas in addition to the serving local exchange area.

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Locality Rate Area

An area of concentrated development located outside and remote from the base rate area but within an exchange area and within which local telephone service is furnished at incremental rates.

Maintenance of Service

Maintenance of Service denotes an occurrence of a visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty is due to a condition in customer-provided facilities, terminal equipment, a communication system or for customer-maintained premises wire. When a Maintenance of Service visit is made, premises work charges will apply.

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2.2 ESTABLISHING AND FURNISHING SERVICE

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

2.2.1 APPLICATION FOR SERVICE

1. Applications for establishment of telephone service may be made to the Company orally or in writing. **The furnishing of service by the Company and acceptance thereof by the customer will be deemed to constitute an agreement between the Company and the customer and will** be subject at all times to the lawful rates, charges and regulations of the Company. (T)
(T)

Where a construction agreement is required, applications will be considered complete when the customer accepts the Company's cost estimate and the Company receives the customer's signed construction agreement and any required advance payment. (N)
(N)

2. Requests from customers for additional service or equipment may be made orally or in writing and, upon approval or installation of the service, become a part of the original contract, except that each such additional item is subject to the appropriate Price Schedule rates, charges and initial contract period, if any.
3. Any change in rates, charges or regulations authorized by the legally constituted authorities will act as a modification of all contracts to that extent without further notice.
4. A multiline customer with a minimum of 11 lines to be moved or installed, subscribing to or applying for Exchange and Network Services, may request on an individual case basis that services be moved or installed on a time and material basis. Basic requirements include: all services be within the same wire center, moved to or installed at or in the same customer location, and all work to be completed with a common service date. Upon customer acceptance of the estimated charges or price schedule rate and with the agreement that the Company will keep track of actual costs, the service order process will be initiated. At the completion of the project, actual costs will be reported to the customer who will be billed for one of the following: the actual costs, the estimated costs, or the existing price schedule rates, whichever is lowest. Upon completion of the project, the Company will provide the Commission with a comparison of the charges.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination

The Company will provide customers at least seven (7) days notice prior to termination in most circumstances. However, the Company may terminate service without advance notice for reasons of safety, health, cooperation with civil authorities, abuse or fraudulent use of service, or tampering with or destroying Company service facilities. Service may be terminated due to:

(N)
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(N)

1. Nonpayment

Any sum due the Company beyond the payment date.

EXCEPTION: Services enrolled in a Lifeline Assistance Program may not be disconnected for nonpayment of toll.

2. Abandonment

In the event of the abandonment of the service.

3. Obscenities

Use of foul or profane language over the lines of the Company.

4. Abuse

Use of service that interferes with another customer's service or that is used for any purpose other than communication.

5. Fraud

The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.

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2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A.10. (Cont'd)

- b. Full Toll Denial includes the denial of third number billed, collect, and calling card calls. If the customer's basic local service remains connected, MTS will be reestablished only upon payment of all outstanding MTS charges, and the MTS Restoration Charge specified in 2.2.9.B.3, following.

B. Nonrecurring Charge For Restoral of Service

- 1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Price Schedule. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

If a customer provides the Company with written verification from a health care provider responsible for the care of a customer or his/her co-habitant(s) stating that their health or safety would be seriously endangered if telecommunications services were discontinued, the Company shall extend the date for discontinuation set forth in the notice by 15 days (22 days total) to allow for bill payment.

(N)

(N)

- 2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.

	NONRECURRING CHARGE
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- | | |
|---|-----------------------------|
| <ul style="list-style-type: none"> • Residence, each line restored • Business, each line restored | <p>\$21.55</p> <p>52.00</p> |
|---|-----------------------------|

- 3. Where Full Toll Denial (see 2.2.9.A.10., preceding) has been applied to a customer's account, and the customer's basic local service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

	NONRECURRING CHARGE
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- | | | | | | |
|--|---|-------------|--|-------|---------|
| <ul style="list-style-type: none"> • Per line | <table border="0"> <tr> <td style="text-align: right;">USOC</td> <td></td> </tr> <tr> <td style="text-align: right;">NPAPL</td> <td style="text-align: right;">\$16.00</td> </tr> </table> | USOC | | NPAPL | \$16.00 |
| USOC | | | | | |
| NPAPL | \$16.00 | | | | |

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for telephone service, equipment or facilities, may be required to pay in advance at the time application for **service** is made, the installation charges and/or nonrecurring charges applicable, together with at least **one** (1) month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the Company, the estimated amount of construction **and installation** charges. An applicant **planning** to buy facilities or equipment may be required to pay the sales price in advance, at the time of application, if in the opinion of the Company such is necessary to satisfy reasonable credit standards. (T)
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2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the **Price Schedule** or contract for services, equipment, and facilities furnished, for any applicable rates and charges and for toll messages. (T)

B. Deposits

1. When the Company deems it necessary in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment of charges for services rendered. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and the **prompt payment of bills on presentation, nor constitute a waiver or** modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered. (T)
- a. Qualifying applicants for a Lifeline Assistance Program may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction on their line. Toll Restriction will be provided at no charge to qualifying **Lifeline** customers. (T)
2. The deposit will bear simple interest at the rate established annually by the Wyoming Public **Service** Commission, in accordance with **Commission Rules**, payable on the actual amount on deposit with the Company. (T)

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

E. Rates and Charges (Cont'd)

9. The following rates and charges will apply as appropriate for 911 Services.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• B911 Service Access Line			
- 911 Access Line, each (minimum of two lines required)[1]	91L	[2]	[2]
• C911 Service Access Line			
- 911 Access Line, each (minimum of two lines required)[1]	91L	[2]	[2]
- CO feature package, each business exchange access line equipped	B92	\$542.00	\$78.25
• E911 Transfer Line (minimum of two lines required)	E9J	[2]	[2]

[1] See D.1.d., preceding, for code opening requirements.

[2] **Same rates and charges as 1FB (see Section 5, Page 17) plus HTG, (see Qwest Corporation d/b/a CenturyLink QC Services Catalog No. 2 Section 5, Page 66).**

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