

Qwest Corporation d/b/a CenturyLink QC
Price Schedule No. 2
Wyoming

**EXCHANGE AND
NETWORK SERVICES**
Issued: 9-30-16

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1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION	
(C)	To signify changed regulation.	(T)
(D)	To signify discontinued rate or regulation .	
(I)	To signify increase to a rate or charge .	
(M)	To signify material moved without change.	
(N)	To signify new rate or regulation .	
(R)	To signify reduction to a rate or charge .	(T)
(S)	To signify matter reissued without change.	(N)
(T)	To signify a change in text but no change in rate or regulation.	(T)
(Z)	To signify a correction.	(N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

2.2.1 APPLICATION FOR SERVICE

1. Applications for establishment of telephone service may be made to the Company orally or in writing. **The furnishing of service by the Company and acceptance thereof by the customer will be deemed to constitute an agreement between the Company and the customer and will** be subject at all times to the lawful rates, charges and regulations of the Company. (T)
(T)

Where a construction agreement is required, applications will be considered complete when the customer accepts the Company's cost estimate and the Company receives the customer's signed construction agreement and any required advance payment. (N)
(N)

2. Requests from customers for additional service or equipment may be made orally or in writing and, upon approval or installation of the service, become a part of the original contract, except that each such additional item is subject to the appropriate Price Schedule rates, charges and initial contract period, if any.
3. Any change in rates, charges or regulations authorized by the legally constituted authorities will act as a modification of all contracts to that extent without further notice.
4. A multiline customer with a minimum of 11 lines to be moved or installed, subscribing to or applying for Exchange and Network Services, may request on an individual case basis that services be moved or installed on a time and material basis. Basic requirements include: all services be within the same wire center, moved to or installed at or in the same customer location, and all work to be completed with a common service date. Upon customer acceptance of the estimated charges or price schedule rate and with the agreement that the Company will keep track of actual costs, the service order process will be initiated. At the completion of the project, actual costs will be reported to the customer who will be billed for one of the following: the actual costs, the estimated costs, or the existing price schedule rates, whichever is lowest. Upon completion of the project, the Company will provide the Commission with a comparison of the charges.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination

The Company will provide customers at least seven (7) days notice prior to termination in most circumstances. However, the Company may terminate service without advance notice for reasons of safety, health, cooperation with civil authorities, abuse or fraudulent use of service, or tampering with or destroying Company service facilities. Service may be terminated due to:

(N)
|
(T)(N)

1. Nonpayment

Any sum due the Company beyond the payment date.

EXCEPTION: Lifeline service may not be disconnected for nonpayment of toll.

2. Abandonment

In the event of the abandonment of the service.

3. Obscenities

Use of foul or profane language over the lines of the Company.

4. Abuse

Use of service that interferes with another customer's service or that is used for any purpose other than communication.

5. Fraud

The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A.10. (Cont'd)

- b. Full Toll Denial includes the denial of third number billed, collect, and calling card calls. If the customer's basic local service remains connected, MTS will be reestablished only upon payment of all outstanding MTS charges, and the MTS Restoration Charge specified in 2.2.9.B.3, following.

B. Nonrecurring Charge For Restoral of Service

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Price Schedule. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

If a customer provides the Company with written verification from a health care provider responsible for the care of a customer or his/her co-habitant(s) stating that their health or safety would be seriously endangered if telecommunications services were discontinued, the Company shall extend the date for discontinuation set forth in the notice by 15 days (22 days total) to allow for bill payment.

(N)

(N)

2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.

**NONRECURRING
CHARGE**

- | | |
|---------------------------------|---------|
| • Residence, each line restored | \$21.55 |
| • Business, each line restored | 52.00 |

3. Where Full Toll Denial (see 2.2.9.A.10., preceding) has been applied to a customer's account, and the customer's basic local service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

- | | USOC | NONRECURRING
CHARGE |
|------------|-------------|--------------------------------|
| • Per line | NPAPL | \$16.00 |

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for telephone service, equipment or facilities, may be required to pay in advance at the time application for **service** is made, the installation charges and/or nonrecurring charges applicable, together with at least **one** (1) month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the Company, the estimated amount of construction **and installation** charges. An applicant **planning** to buy facilities or equipment may be required to pay the sales price in advance, at the time of application, if in the opinion of the Company such is necessary to satisfy reasonable credit standards. (T)
(T)
(C, T)
2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the **Price Schedule or** contract for services, equipment, and facilities furnished, for any applicable rates and charges and for toll messages. (T)

B. Deposits

1. When the Company deems it necessary in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment of charges for services rendered. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and the **prompt payment of bills on presentation, nor constitute a waiver or** modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered. (T)
- a. Qualifying applicants for the **Federal** Telephone Assistance Program (TAP) may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction on their line. Toll Restriction will be provided at no charge to qualifying TAP customers. (T)
2. The deposit will bear simple interest at the rate established annually by the Wyoming Public **Service** Commission, in accordance with **Commission Rules**, payable on the actual amount on deposit with the Company. (T)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.4 ADJUSTMENT OF CHARGES

A. Interruptions (Cont'd)

4. When service is interrupted for a period of at least **48 consecutive** hours after notice by the customer to the Company, a credit allowance equal to 1/30 of the Price Schedule monthly rate for all services and facilities furnished by the Company rendered useless shall apply for each 24 hours, or major fraction thereof, during which the interruption continues after notice to the Company. Credit allowances in any billing period shall not exceed the total charges for that period for the services and facilities which were rendered useless. (C)
5. Credit allowance for interruptions of message rate service will not affect the number of local messages or message units to which the customer is entitled during a given billing period.

2.3.5 PAYMENT PLANS

Rates for service and facilities continue monthly and are payable as specified in 2.3.2, preceding, except as modified by the following:

A. Installment Billing

1. Installment billing, except as otherwise provided in this Price Schedule, is provided, at no extra charge, to assist our customers in obtaining adequate and up-to-date telephone service.
2. Installment billing provides for billing one time charges in monthly installments where a need for it is indicated. The monthly installments normally begin with the first bill rendered after completion of the arrangements between the Company and the customer.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

The Company develops exchange service areas to establish service within a defined geographical area.

Maps, indicating each exchange area within the Company's operating territory, are **available at** http://www.centurylink.com/tariffs/wy_mult_loc_maps.pdf.

(T)

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

EXCHANGE AREA	EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA
Afton	Afton; Alpine and Freedom (of Silver Star Telephone Co.)
Casper	Casper and Glenrock
Cheyenne	Cheyenne; Albin, Burns, Carpenter and Pine Bluffs (of RT Communications)
Gillette	Gillette and Wright
Glendo	Glendo, Wheatland; and Chugwater (of Chugwater Telephone Cooperative, Inc.)
Glenrock	Glenrock and Casper
Jackson	Jackson and Moran
Lake	Lake, Mammoth and Old Faithful, Wyoming, and the Montana exchanges of Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin, Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, and Wilsall[1]
Lander	Lander and Riverton

[1] Does not include Big Sky, Montana exchange.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General

1. The provision of local exchange service at the rates, charges and under the terms and conditions shown, is subject to the provision of other sections of this Price Schedule.

a. If the Company can reasonably provide initial local exchange telecommunications service without major construction (described in Section 4) and the Company fails to provide service within thirty (30) days from the date of the customer's application for service or by the customer's requested date, whichever is later, the Company shall provide an alternative form of service, at the Company's option.

(T)
(C)
(T)
(D)
(T)

Initial local exchange telecommunications service is defined as the first single line flat rate or single line measured residence or business service established at a specific address.

b. Service alternatives include, but are not limited to, one of the following provisions:

(T)(D)

(1) The monthly rate associated with initial local exchange service, for each month or partial month that the order is held, will be credited to the customer's bill after service is established.

(T)

(2) The customer may choose the cellular service alternative. To offset the expense of that cellular service alternative, the Company will issue a voucher to the Company's customer.

(a) Proof of the cellular service must be provided to the Company to serve as notice that the customer requests a voucher from the Company.

(b) Cellular vouchers will be issued monthly and continue to be issued through the month that primary basic local service is established.

c. If an order is delayed more than thirty (30) days, a credit for the nonrecurring charge associated with the initial local exchange line will apply.

(T)
(T)