# Qwest Corporation Access Service Catalog

**State of Nebraska** Notified: 4-02-2019 Page 6 Release 2 Effective: 4-12-2019

#### 2. GENERAL REGULATIONS

### 2.1 UNDERTAKING OF THE COMPANY

## 2.1.7 CHANGES AND SUBSTITUTIONS (Cont'd)

In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in Section 6, following. The Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Company will work cooperatively with the customer to determine reasonable notification requirements.

It is expressly declared that metallic facilities are in continually decreasing supply and the Company is not obligated to continue to provide such facilities. Due to facility rearrangements, continued use of metallic facilities may be denied to existing customers with no obligation on the Company's part to pay customer equipment rearrangement costs. The Company will give the customer 90 days notification of this type of facility rearrangements. Metallic facilities are provided only where existing facilities and operating conditions permit.

#### 2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES

A. Unless the provisions of 2.2.1.B. or 2.5, following, apply, if a customer fails to comply with 2.1.6, preceding, or 2.2.2, 2.3.1, 2.3.4, 2.3.5, 2.4 or 13.3.7, following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty (30) days written notice (by mail or by email if the customer is billed electronically or consents to receiving electronic notification) to the person designated by that customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer at any time thereafter.

If the Company does not refuse additional applications for service on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service to the non-complying customer without further notice.

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### 2. GENERAL REGULATIONS

### 2.1 UNDERTAKING OF THE COMPANY

## 2.1.8 REFUSAL AND DISCONTINUANCE OF SERVICES (Cont'd)

B. Unless the provisions of 2.2.1.B. or 2.5, following, apply, if a customer fails to comply with 2.1.6, preceding, or 2.2.2, 2.3.1, 2.3.4, 2.3.5, 2.4 or 13.3.7, following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty (30) days written notice (by mail or by email if the customer is billed electronically or consents to receiving electronic notification) to the person designated by that customer to receive such notices of noncompliance, refuse additional applications for service and/or refuse to complete any pending orders for service by the noncomplying customer at any time thereafter.

If the Company does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice, and the customer's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service to the noncomplying customer without further notice.

C. When Access Service is provided by more than one Company, the Companies involved in providing the joint service may individually or collectively deny service, if technically feasible, to a customer for nonpayment. When the Company affected by the nonpayment is incapable of instituting a service denial without cooperation from the other joint provider(s), such other Company may request assistance in denying the jointly provided service. Service denial for such joint service will only include calls which originate or terminate within, or transit, the operating territory of the Company (Companies) initiating the service denial for nonpayment. The Company assisting in the service denial will notify the customer, with thirty (30) days written notice (by mail or by email if the customer is billed electronically or consents to receiving electronic notification), after receiving a written request from the affected Company. The tariff regulations of the end office Company shall apply for instituting service denial for a jointly provided service.

### 2.1.9 LIMITATION OF USE OF METALLIC FACILITIES

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

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